

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Fadi R. Jabbour, et al.  
Serial No.: 10/775,416  
Filing Date: February 10, 2004  
Group Art Unit: 4183  
Confirmation No.: 9724  
Examiner: Amal S. Zenati  
Title: *Method and System for Queuing Calls Based  
on Call Time Commitment*

**Mail Stop Amendment**

Honorable Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

**Response Pursuant to 37 C.F.R. § 1.111**

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In response to the Office Action dated January 28, 2008, Applicants respectfully request the Examiner to reconsider the rejection of the claims in view of the amendments and comments below.